



Leica Sport Optics NEW USA and Canada Warranty Program

Welcome to the Leica family! On behalf of Leica Sport Optics, we want to thank you for investing in one of the world's finest sport optics products. All fans of hunting and nature will be impressed by Leica Sport Optics. For over a century, our innovative optics have brought people closer to the wonders afield to appreciate them as never before. Each part of our portfolio – binoculars, spotting scopes, riflescopes, thermal imaging cameras and rangefinders – guarantees an unforgettable adventure.

The Leica Sport Optics team – themselves passionate hunters, target shooters and nature lovers – are the optics' most demanding critics, frequently putting our products to the test and scrutinizing every detail in action. Physically, our products embody stress-resistance and precision under tough, real world conditions. Visually they create breathtaking visual experiences with light transmission, contrast, and color fidelity perfectly balanced. As a testament of our commitment to you we will stand behind our products in the unlikely event that you discover a problem in defects in materials and workmanship.

All Leica Sport Optic products shipped from Leica Camera Inc. to an authorized USA or Canadian dealer since Jan 1, 2021 will now feature a fully transferable **10-year Passport Protection Plan plus a 30-year Manufacturer's Warranty**. Both aspects of our commitment to you comprise the following:

- Fully Transferable
- No Warranty Card Required
- No Receipt Required
- No Charge
- Valid only on products purchased from authorized Leica dealers in USA or Canada*

10 Year Passport Protection Plan: For a period of 10 years we will repair or replace your Leica Sport Optic product purchased from an Authorized USA and Canadian dealer in the event it becomes damaged or defective, at no charge to you. If we cannot repair your product, we will replace it with a product in perfect working order of equal or better physical condition. It doesn't matter how it happened, whose fault it was, or where you purchased it in the USA or Canada.

Please note that our Passport Protection Plan excludes coverage for intentional damage, misuse, cosmetic damage that does not affect the performance of the optic, fire, loss, theft, or unauthorized repair or modification.

This **Passport Protection Plan** is void, if damage is caused by the use of accessories not sold or authorized by Leica Camera Inc. or from service by persons not authorized by Leica Camera Inc. It will be at Leica Camera Inc.'s sole discretion to extend service under this Warranty for damage arising from the above-mentioned conditions.

30 Year Manufacturer's Warranty: Beyond the 10-year Passport Protection, Leica Sport Optics offers a **30-year warranty on the optical system** of our products for products purchased in the USA and Canada from an authorized Leica Camera Inc. North American dealer. Once examined, if it is determined that the optical system is defective, we will repair or replace the instrument or defective part. All non-optical products (i.e. accessories) are warranted for two years from date of purchase. This warranty is void if damage results from unauthorized repairs, accident, alteration, misuse, abuse, neglect, fire, flood or other acts of God.

Any Leica Sport Optic product that is purchased in the USA or Canada that is not imported by Leica Camera Inc. and not sold to a consumer by an Authorized U.S. or Canadian Leica Camera Inc. North America Dealer has no Authorized Warranty.



SPORT OPTICS

In the event of a defect, please call customer assistance at 800-222-0118 to obtain a Service Order Number (SO), which will be used to identify your warranty request through its completion. When you call, our customer care representative will give you instructions as to where to send or take the product for service. Whenever you send or deliver your product to us, please enclose your name, shipping address, daytime phone number, and a brief description of the problem. Please write the Service Order Number on the enclosure and on the outside of any packaging. We will determine, at our option, whether to repair or replace the instrument. If the instrument is not covered under the warranty; we will contact you with an estimate of the repair price.

Please note that our Passport Warranty excludes any integrated rechargeable batteries (i.e., Calonox). Battery life is a function of usage and charging frequency. Integrated rechargeable batteries have a Limited 5-Year Warranty. We believe that this is ample to provide coverage for regular product usage and is not indicative of what a user should expect from this product.

*If you intend to purchase a used Leica product and wish to confirm it was originally purchased via an authorized Leica dealer in the USA or Canada, please contact us and provide us with the serial number, and we will be happy to check it for you.
Any correspondence should be sent to:

Leica Camera Inc.
1 Pearl Court, Unit A
Allendale, NJ 07401
1-800-222-0118

This is a limited warranty, and you may have other rights which vary from state to state. The obligation of the warrantor is solely to repair or replace the product. Neither Leica Camera Inc. nor any of its affiliates are liable for any incidental or consequential damage due to such defect.